



AN ANTICIMEX COMPANY

IMPORTANT NOTICE: NEW ROOF VOID SAFETY PROCEDURE

Effective January 1, 2025, changes to Queensland Electrical Safety Regulations require new safety measures for accessing roof voids or ceiling spaces during pest control services.

KEY SAFETY REQUIREMENTS:

Power Must Be Switched Off

Before our technicians can enter the roof void/ceiling space, the mains power must be turned off at the meter box by you or a nominated person. If you are unsure how to do this, please consult a qualified electrician.

Duration of Power Off

Power will typically be off for no more than 20 minutes. Our technician will notify you when it is safe to switch it back on.

Exceptions

If uninterrupted power is required for medical devices or other reasons, or if you choose not to turn off the power, our technicians will proceed with your service without accessing the roof void/ceiling space.

Why Is This Necessary?

This procedure ensures compliance with updated safety regulations and protects both our technicians and your property.

For more details, visit the WorkSafe Queensland website or contact our customer care team directly on 13 14 40.

We appreciate your understanding and cooperation as we prioritise safety for all.